

COMPANY PROFILE



2022

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INTRODUCTION



We are a family-owned and operated heating, ventilation, air conditioning (HVAC) and electrical company in Tacoma, WA, serving the south Puget Sound area. Since opening our doors in March 1998, we have built our reputation on our dedication to doing whatever it takes to make you, our customer, happy through honest and ethical service.

We also don't stop when it comes to our community. At Kliemann Brothers Heating & Air Conditioning, we believe in the tradition of neighbors and all that implies. We are involved in our community, with our neighbors, lending a helping hand through giving back. **That's our business after all—taking care of people.**



VISION

To redefine our industry by creating a premier, disciplined, process-driven company as measured by customers and employees.



MISSION

Our mission is to be the premier home service company in our market by providing solutions to improve comfort, health, and safety in our client's homes and businesses. We will do this by equipping our employees with the best products and training, enabling them to give our clients a superior experience.

OUR VALUES

Our core values establish the standard of conduct for each employee and are at the heart of our reputation and success.

- Operate our company with absolute honesty and integrity
- Provide our clients with first-class service, respect and dignity
- Maintain a cohesive, team-based culture that encourages our team members to ask questions, learn, collaborate and excel personally and professionally
- Treat every home as if it's our own
- Provide a safe and professional work environment that promotes inclusion and diversity

OUR SERVICES



- Air Conditioning
- Air Handlers
- Ductless Systems
- Electrical
- Gas Furnaces
- Heat Pumps
- Home Automation
- Indoor Air Quality
- Maintenance
- New Construction
- Thermostats
- Water heaters
- Whole-House Generators
- Zone Control System



OUR TEAM

At Kliemann Brothers Heating & Air Conditioning, we can deliver the best service because we have a customer-service-driven team. Our team members put our customers first and have top skills in their job areas. **We can give you the best because we only hire the best.**

Proud of being Trane Comfort Specialists, we can help you with your home-comfort needs. Our specialists are highly trained and experienced, as we continually stay up to date with the newest techniques and equipment, keeping one step ahead of everyone else. When it comes to you, our customer, we bring you the leading products and services so you experience the highest level of comfort in your home at all times.

And when it comes to excellence, we don't stop at HVAC services. We offer full-service electrical services as well. Our licensed and insured electricians are happy to manage any electrical repairs and installations you need in your home.

MANAGEMENT



Jeremy Kliemann

Vice President



Ryan Ruff

General Manager



Kimiko Shadle

Office Manager



Preston Hayden

Sales Manager



Matt Sanford

Installation Manager



Michael Fishbaugh

Service Manager

CERTIFICATIONS

Our manufacturers have certified us as one of the best in installation, service, customer satisfaction, and employee training.



TRANE®

It's Hard To Stop A Trane.®



**MITSUBISHI
ELECTRIC**

HEATING & AIR CONDITIONING



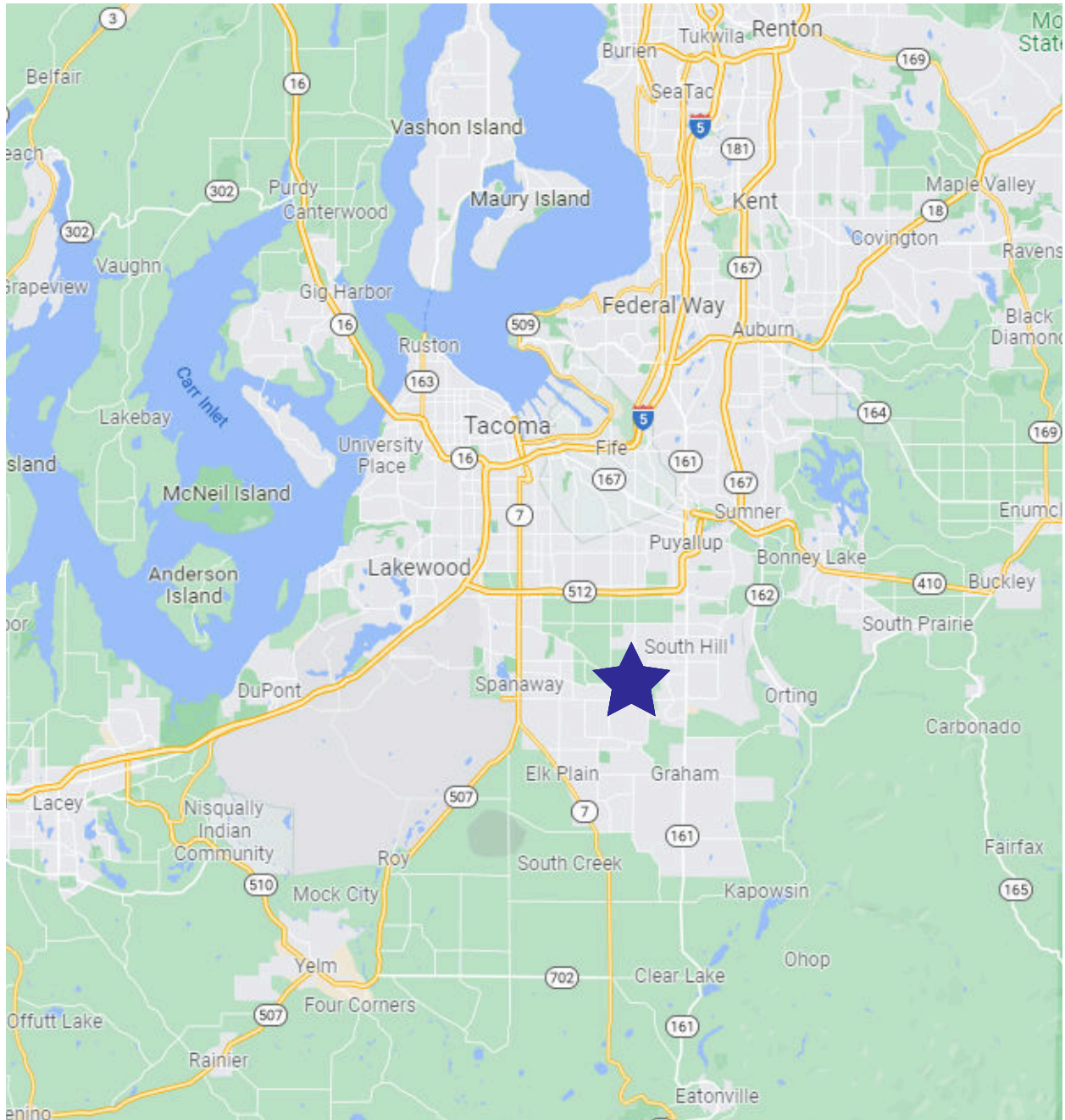
AWARDS

Below are just a few of our hard-working team's many awards.



LICENSED & INSURED

to do business in over 18 cities.

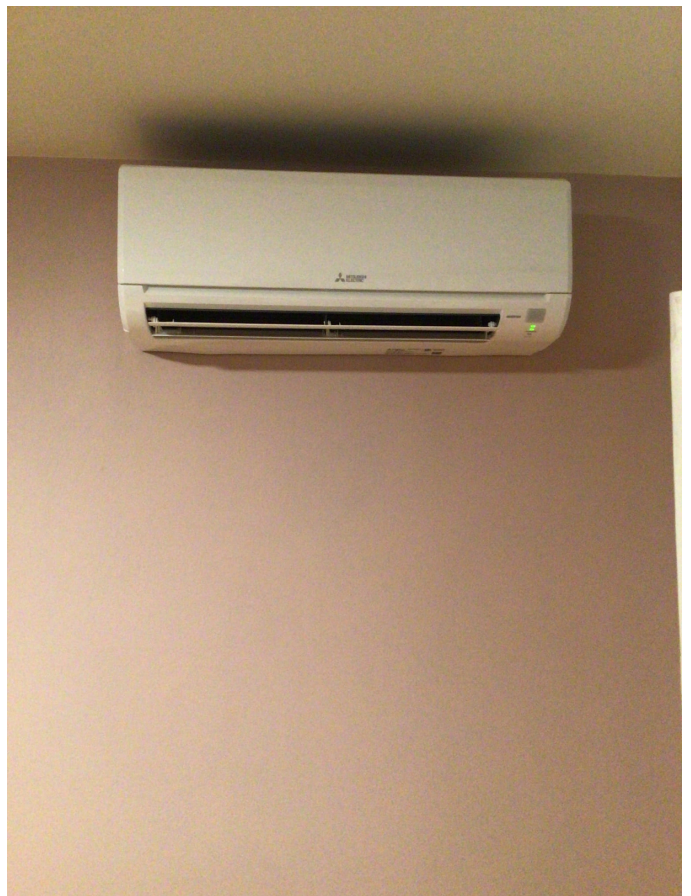


General Contractor License: #KLIEMBH021BT
Electrical Contractor License: #KLIEMBH83800

OUR INSTALLS











CUSTOMER REVIEWS

"Kliemann is prompt, responsive, and did a quality job installing our HVAC system. Recommended!"

-Matt B.

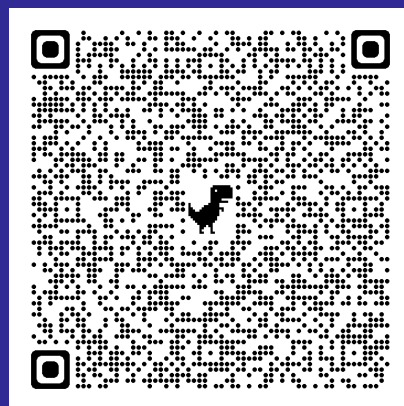
"Used them for a heat pump install. Very professional and friendly. They really go out of their way to keep things clean as they work. They definitely are good at what they do."

-Mckenzie B.

"Very thorough and professional staff. Great service. Highly recommend Kliemann Brothers."

- Andrea M.

**Read through
more of our
Google Reviews!**



COMMUNITY INVOLVEMENT

Kliemann Cares

Our success is directly attributed to the amazing community that supports us, and we feel it is important to give back. So, we started a new charitable giving program called Kliemann Cares.

Every quarter, we make donations to three local organizations. What size donation each organization receives... is up to YOU! The community 'votes' at kliemannbros.com to show their support for each organization, and the winner gets the largest donation.

Annual Charity Golf Event

Every year, we look forward to bringing the community together in support of a cause that is near and dear to the Kliemann Brothers family. While we get to spend that day playing golf, winning prizes, and eating great food, the best part is raising money in support of Breast Cancer Awareness. In 2019, we donated over \$11,000 to the American Cancer Society and this year we want to raise even more! Be on the lookout for when signups start for this year's event.



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